



### **Snowmobile & Side by Side Rental Cancellation Policy**

**August 1, 2022 – Nov 30, 2023**

- 1) Reminder that all deposits taken at booking are non-refundable. However, based on when you cancel, you may owe more than your non-refundable deposit.
- 2) Payments for additional add-ons, such as rental helmets, fuel, or gloves and neck-warmers are refundable.
- 3) Snowmobile Cancellation Due to Lack of Snow: At Lossing's discretion, we will provide a rebooking of your rental at no cost, and even if rebooked to a more expensive day of week, locking you in at the original rental rate. In the event your travel plans are not flexible, we will provide a refund of your non-refundable deposit in the event that snow conditions are less than ideal in the early or late snowmobile season.
- 4) If you cancel more than 28 days before your reservation, you will simply lose your non-refundable deposit.
- 5) If you cancel between 7-27 days before your reservation, you will be charged for 50% of your total **reservation value** (not deposit).
  - a. Example: If you reserve a snowmobile for one week at \$1,200, and cancel 15 days prior, your obligation is \$600. We will charge the card that took the deposit an additional \$450. (Deposit + \$450 = \$600)
- 6) If you cancel between 2-6 days before your reservation: you will be charged for 75% of your total **reservation value** (not deposit).
  - a. Example: If you reserve a snowmobile for one day at \$349, and cancel 3 days prior, your obligation is \$262. We will charge the card that took the deposit an additional \$112. (\$150 + \$112 = \$262)
- 7) If you cancel less than 2 days before your reservation, you will be charged the full **reservation value** (not deposit).