



Snowmobile & Side by Side Rental Cancellation Policy

Nov 1, 2023 – Oct 31, 2024

- 1) Reminder that all deposits taken at booking are non-refundable.
 - Based on when you cancel, you may owe more than your deposit.
- 2) Payments for additional add-ons, such as rental helmets, fuel, or neck-warmers are refundable.
- 3) Snowmobile Cancellation Due to Lack of Snow: At Lossing's discretion, we will provide a rebooking of your rental at no cost, and even if rebooked to a more expensive day of week, locking you in at the original rental rate.
 - In the event your travel plans are not flexible, we will provide a refund of your deposit in the early or late snowmobile season due to trail conditions.
- 4) If you cancel **more than 14 days** before your reservation, you will simply lose your non-refundable deposit.
- 5) If you cancel between **5-14 days** before your reservation, you will be charged for 50% of your total **reservation value** (not deposit).
 - Example: If you reserve a snowmobile for three days at \$600, and cancel 10 days prior, your obligation is \$300. We will charge the card that took the deposit an additional \$150. (Deposit + \$150 = \$300)
- 6) If you cancel between 2-4 days before your reservation: you will be charged for 75% of your total **reservation value** (not deposit).
 - Example: If you reserve a snowmobile for one day at \$349, and cancel 3 days prior, your obligation is \$262. We will charge the card that took the deposit an additional \$112. (\$150 + \$112 = \$262)
- 7) If you cancel less than 2 days before your reservation, you will be charged the full **reservation value** (not deposit).