



Snowmobile & Side x Side Rental Cancellation Policy

Nov 1, 2024 – Oct 31, 2025

- 1) Reminder that all deposits taken, at booking, are non-refundable. Based on when you cancel, you may owe more than the deposit.
- 2) Payments for additional add-ons, such as Helmets, Pre-paid Fuel, or neck-warmers are refundable.
- 3) Snowmobile Cancellation Due to Lack of Snow or Trail Conditions: At Lossing's discretion of trail conditions, we will provide a free rebooking of your rental at no cost.
 - In the event your travel plans are not flexible, we will provide a refund of your deposit if trail conditions fail.
- 4) Side x Side Cancellation Due to Rain or Flooding. Generally, we don't offer "free cancellation due to forecasted inclement weather". Said another way, if you book and it's raining, you still are booked.
 - If there is forecasted rain, we can often adjust your reservation, but not guarantee it. For Example, if you book a Wednesday afternoon, and the forecast calls for rain, and we have machines available on Tuesday, we are happy to provide a courtesy rebooking to an adjacent day. Our goal is a great experience for you.
 - If we have concerns with lighting forecasted in the area, we will refund your deposit for cancellation
- 5) If you cancel **more than 10 days** before your reservation, you will simply lose your non-refundable deposit.
- 6) If you cancel between **3-9 days** before your reservation, you will be charged for 50% of your total **reservation value** (not deposit).
 - Example: If you reserve a snowmobile for three days at \$600, and cancel 4 days prior, your obligation is \$300. We will charge the card that took the deposit an additional \$200. (\$100 Deposit + \$200 = \$300)
- 7) If you cancel 1-2 days before your reservation: you will be charged for 75% of your total **reservation value** (not deposit).
 - Example: If you reserve a snowmobile for one day at \$349, and cancel the day prior, your obligation is \$262. We will charge the card that took the deposit an additional \$162. (\$100 Deposit + \$162 = \$262)
- 8) If you do not cancel before your reservation (no show), you will be charged the full **reservation value**.